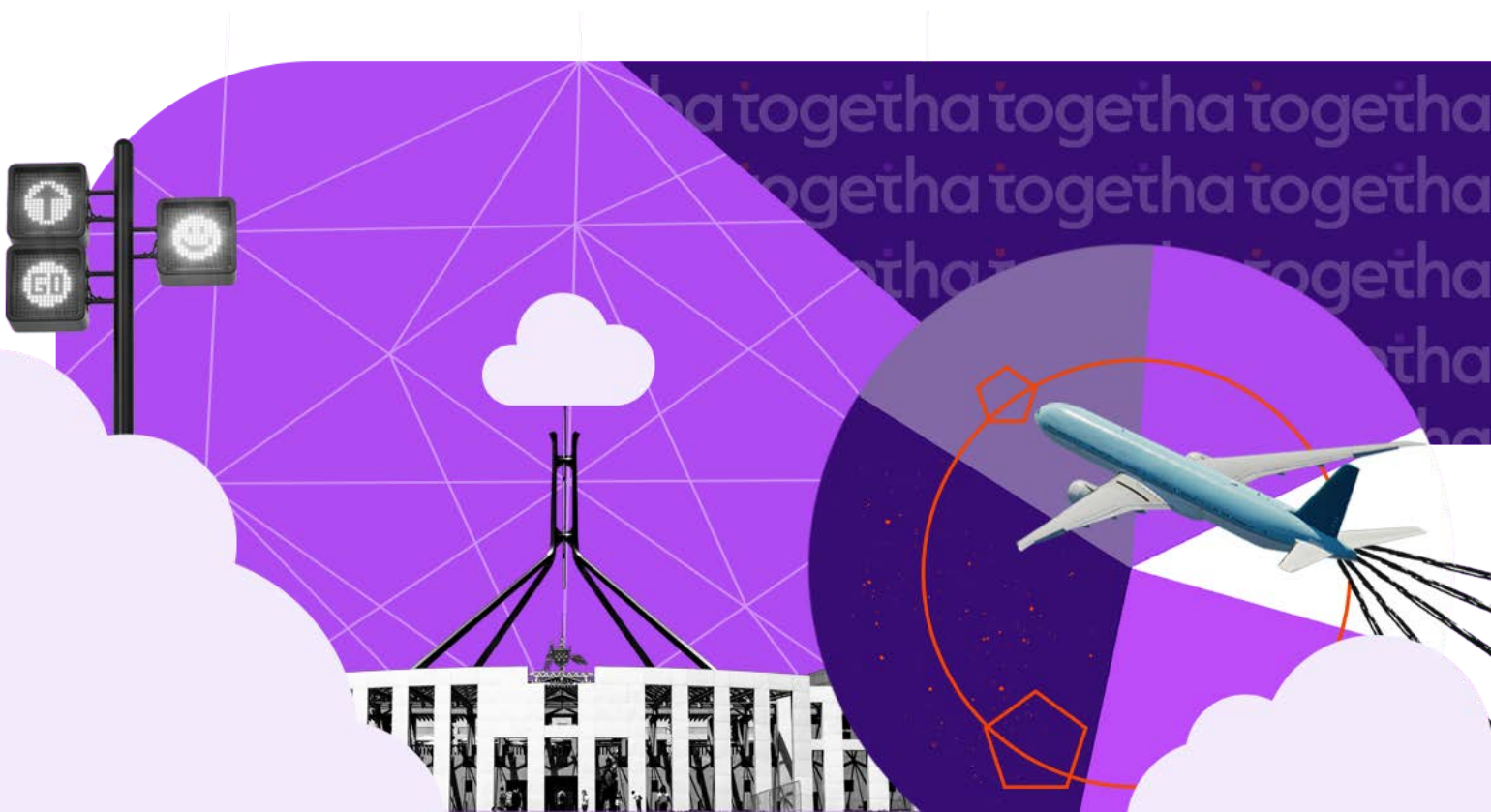


work better **togetha**

▲ ATlassian Platinum Solution Partner

Modernising Mission-Critical Operations with Atlassian Cloud

Togetha's IRAP-Ready Cloud Migration: Transitioning a \$2.25B Government Agency from Legacy Systems to a Secure, Scalable Atlassian Cloud Ecosystem.



Overview

A large Australian Government agency with 4,000 employees and a \$2.25B annual budget needed to modernise its aging Atlassian on-premise ecosystem. With increasing security, compliance, and operational resilience requirements, the agency initiated a strategic transition from self-managed Jira and Confluence to Atlassian Cloud.

Togetha was selected as the lead partner to deliver an enterprise-grade migration aligned with IRAP-ready standards, government compliance frameworks, and the agency's digital transformation objectives.

Key Challenges

- **Legacy on-prem** systems creating technical debt, security exposure, and high maintenance overhead
- **Complex Marketplace apps** requiring cloud-ready replacements or re-engineering
- **Strict compliance requirements**, including IRAP and Australian Government security standards
- **Distributed workforce** requiring extensive change management and communication
- **Minimal internal Cloud migration experience**, requiring guided technical and organisational uplift



Togetha's Enterprise Solution

Togetha led the agency through a structured, risk-managed migration program, incorporating:

1. Comprehensive Discovery & Assessment

- Full asset inventory
- Workflow and permission mapping
- Dependency analysis across business units
- Cloud app equivalency assessment

2. Executive & Stakeholder Workshops

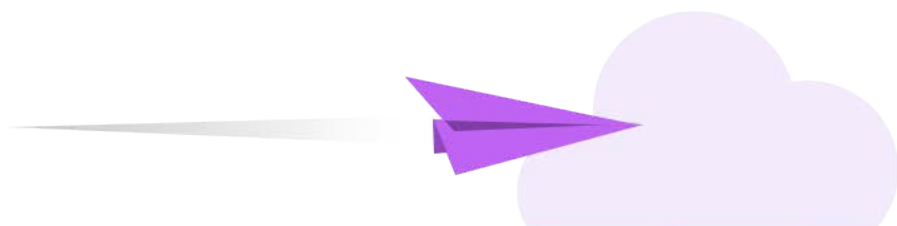
- Requirements and risk validation
- Governance and security alignment
- Cloud adoption and change roadmap

3. Controlled, Staged Cloud Migration

- Trial migrations and environment testing
- Batch migration strategy to minimise downtime
- SSO implementation with Atlassian Guard

4. Organisational Change & Upskilling

- Targeted training programs
- Recorded enablement materials
- Post-migration hypercare and support



The Outcome

Togetha delivered a secure, scalable, future-ready Atlassian Cloud environment that now powers the agency's cross-functional collaboration, service delivery, and transformation initiatives.

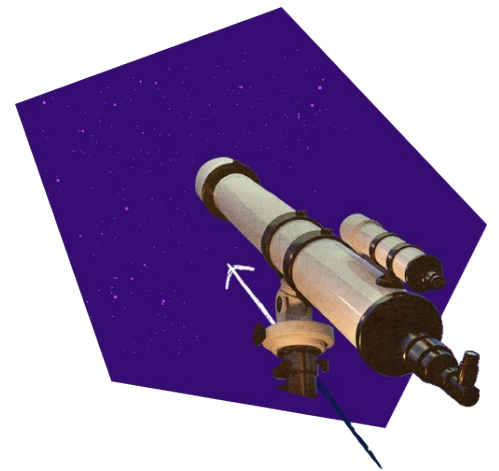
Business & Operational Results

- Successful migration of Jira, Jira Service Management, and Confluence to Atlassian Cloud
- Significant reduction in technical debt and on-premise infrastructure costs
- IRAP-ready Cloud security posture with SSO-enabled authentication
- Strengthened operational resilience and simplified maintenance
- Accelerated adoption through effective change management and training

The agency has since expanded the Cloud environment to additional teams, including procurement and enterprise support groups, utilising Togetha's ongoing support services.

Links to Togetha Resources

- 🕒 [Confluence | Forrester Total Economic Impact](#)
- 🕒 [Jira Cloud – Why Move](#)
- 🕒 [Rovo for C-Suite](#)



Working With togetha

Togetha was named the client's 2024–2025 IT **Supplier of the Year** for our significant impact on their operations and digital transformation. Our mission is simple: **help organisations "Work Better Togetha"** by enabling effective team collaboration and increased delivery through correctly configured tools.

To explore how Togetha can support your organization, please [reach out to us here](#).

🌐 www.togetha.group ✉ hello@togetha.group 📞 Australia +61 2 6190 1554 & Hong Kong +852 2127 0772